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Ver. 1.1

Dated: 19/02/16

NIC - EOF - EPAR- UM-001



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# **Abbreviations**

Abbreviation		
SPARROW	Smart Performance Appraisal Report Recording Online Window	
PAR	Performance Appraisal Report	
MaA	Memorial against Assessment	
CR	Central Repository	
EMD	Employee Manager Details	
SPOC	Single Point of Contact	
CCA	Cadre Controlling Authority	
DSC	Digital Signing Certificate	
Member of Service	Employee belong to the service	

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# 1. Objective

The electronic Annual Performance Appraisal Report (SPARROW) is an online system based on the comprehensive performance appraisal dossier that is maintained for each member of the Service by the State Government/Central Government. The aim of this system is to facilitate the electronic filling of PAR by officers in a way that is not only user friendly but also allows to fill from anywhere anytime as per their convenience. Similar convenience will be available to the officers at different Stages in the workflow hierarchy of filling and submission process. The system is also expected to reduce delays in submission of completely filled PARs.



#### 2. Introduction

PAR filling process starts at the beginning of the financial year. The Custodian of the respective Ministry/department sends the blank PAR forms to the Individual officer. The officer fills the PAR for further submission to his/her Reporting Officer. The PAR moves from Reporting officer to Reviewing officer and to Accepting Authority mandatorily marking CR Section a slip.

With the electronic system in place, the recording and movement of PAR forms becomes seamless, quick and convenient due to inbuilt alert mechanisms through different modes at appropriate Stages. The system provides status check so that the officers' know where their PARs pending as well as what is pending with them.



# 3. Key Features - SPARROW

Form ID: Form ID is unique and created while generation of Form

PAR ID: Unique ID for PAR.

Search Criteria: To search on various parameters like name, date etc

Draft: To save the PAR as Draft and work later

Flows of PAR

**Standard**: Grading on the Standard flow of PAR.

Representation: Officer can put for Representation in case of disagreement

**Referral**: Officer can Put for Referral Board for in case of disagreement with representation decision

Memorial against Assessment (MaA): Officer can Put for MaA in case of disagreement with Referral

Delays: Reduced delays in PARs submission

Communication: Timely Mobile and emails alerts at appropriate Stage

Security: Submission possible only through digital signing

**Pendency:** Tracking at every Stage

Safety: No case of Missing/Lost/Damaged PARs



# 4. Roles - SPARROW

#### **Primary**

**PAR Custodian** 

**Primary Nodal Officer** 

**Ownership Based** 

**Centre PAR Custodian** 

**State PAR Custodian** 

**Administration Based** 

**System Administrator** 

**PAR Administrator** 

**PAR Manager** 

**EMD Administrator** 

**Workflow Based** 

**Reporting Authority** 

**Reviewing Authority** 

**Accepting Authority** 

**Competent Authority** 



# 5. Roles & Responsibilities - SPARROW

# **Roles and Responsibilities**

**Primary** 

**PAR Custodian** 

Responsibilities

Manages and Maintains PAR Database

Central Repository records updating

**Primary Nodal Officer** 

Responsibilities

Generates the PAR

Parameters for PAR are set up

**Ownership Based** 

**Centre PAR Custodian** 

Responsibilities

SPOC for Center

Maintains the records with respect to Center

**State PAR Custodian** 

Responsibilities

SPOC for State

Maintains the records with respect to State



#### **Administration Based**

#### **System Administrator**

#### Responsibilities

Maintains the records of database Updation of Databases

#### **PAR Administrator**

# Responsibilities

SPOC for maintaining database for respective cadres Set up the PAR templates and Primary Database

#### **PAR Manager**

#### Responsibilities

Responsible for creating workflow for PAR

# **EMD Manager**

#### Responsibilities

SPOC for maintaining and managing the Officer Transfers and Superannuation

SPOC for maintaining and managing the Personnel Information of Officer

#### **Workflow Based**

## **Reporting Authority**

## Responsibilities

Views the completed PAR of an officer
Grades the PAR and forwards to Reviewing Authority
Reviewing Authority

#### Responsibilities

Views the forwarded PAR from Reporting Authority Grades the PAR and forwards to Accepting Authority

# **Accepting Authority**

#### Responsibilities

Views the Forwarded PAR from Reviewing Authority Finalizes the grading for PAR and forwards to Custodian

# Competent Authority

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# Responsibilities

Responsible for Reassessing the PAR during Referral and Memorial against Assessment



## 6. Workflow Oriented Movement of PAR

**Workflow Based Movement of PAR** 

First Steps by Custodian to be performed before initiating the PAR to Officers

Workflow is created for Officer.

PARs are only generated and sent to Officer, whose workflows are created.

Custodian receives an email on every movement of PAR.

Custodian closes the Accepted PAR.

Standard Representation Referral MaA



Officer: Officer fills the PAR and sends to Reporting Authority.

**Custodian:** Forwards the PAR to Reporting Authority.

Reporting Authority:
Views the completed
PAR and Grades the
PAR and forwards to
Reviewing Authority

Reviewing Authority: Views the PAR, Grades the PAR and Forwards to Accepting Authority

Accepting Authority:
views the PAR,
Finalizes the grading
for the PAR and sends
to custodian.

**Custodian**: Forwards the PAR to Officer.

Officer: Accepts the PAR and sends to custodian.

PAR is closed.

Officer willing to Put to Representation Board forwards the request to custodian.

**Custodian**: Forwards the request to Representation Board

Representation (Reporting & Reviewing & Accepting Authorities), depending on Accepting Authority, either grade is modified or commented and forwarded to Custodian.

**Custodian:** Forwards the PAR to Officer.

**Officer:** Accepts the PAR and sends to custodian.

PAR is closed.

Officer willing to Put to Referral Board

**Custodian**: Forwards the request to Referral Board

Referral Board (Competent Authority) would discusses and comments the PAR.

**Custodian:** Forwards the PAR to Officer.

Officer: Accepts the PAR and sends to custodian.

PAR is closed.

Officer willing to Put to Memorial against Assessment(MaA)

Custodian: Forwards the request to MaA(Competent Authority)

**Competent Authority** would discusses on the PAR and forwards to Custodian.

**Custodian:** Forwards the PAR to Officer.

**Officer:** Accepts the PAR and sends to Custodian.

PAR is closed.



#### 7. Modules - SPARROW

SPARROW comprises of the following modules, all the modules are user friendly:

- Inbox
- Sent
- Delegation
- User Assistance
  - o Track Your PAR
- PAR
  - o Generation
  - o Update Section I
  - o Tracking
  - o Force Forward
- Workflow
  - o Create/Update
- Dossier
  - o Officers Completed PAR
  - o My Completed PAR
  - o My ACR Status
- DSC
  - o Enroll
  - o Status
- NIC Email Status
- Support@HelpDesk
- Report Issue
  - o Check Status
  - o Feedback
  - o Role Details
- Migration
  - o PAR Migration
  - o Grading (Manually Section Upload)



#### 7.1 ADMINISTRATOR - Standard Menu

Standard Menu has functionalities required to process PAR. Standard Menu is accessible by Administrators. Admin maintains and manages the flow of PAR.

Standard Menu is as shown in Fig.SPARROW.1:



Fig.SPARROW.1

## 7.2 User or Officer - Standard Menu

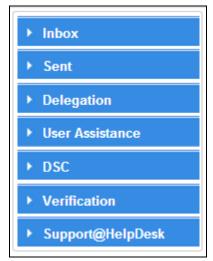


Fig.SPARROW.2



# 8. Movement of PAR -Custodian (First Steps)

# 8.1 Create Workflow/Update

- To create workflows go to WorkFlow → Create/ Update.
- Select the **Assessment period**; **search** Officer, to create a workflow as shown in **Fig.SPARROW.3**:

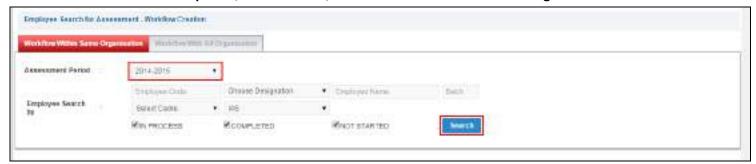


Fig.SPARROW.3

• As a result the list of searched employee page appears, select the employee as shown in Fig.SPARROW.4



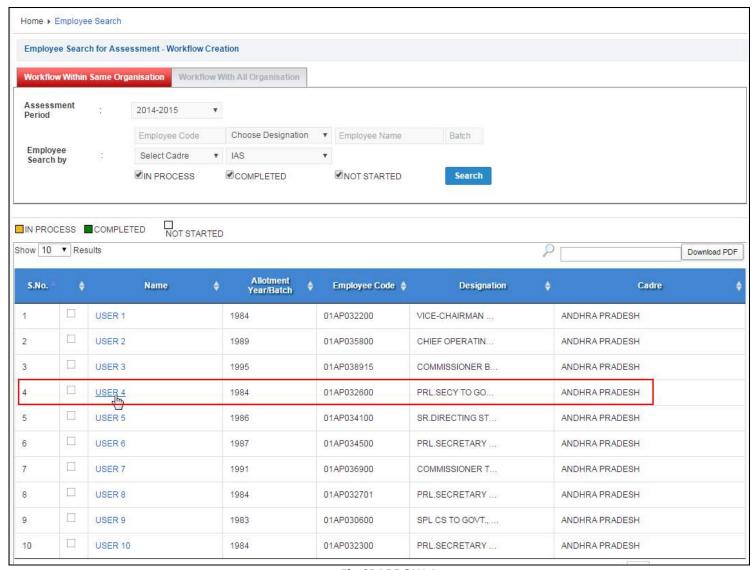


Fig.SPARROW.4

• As a result page appears, provide **Status** and **Type of Form** as shown in **Fig.SPARROW.5**:



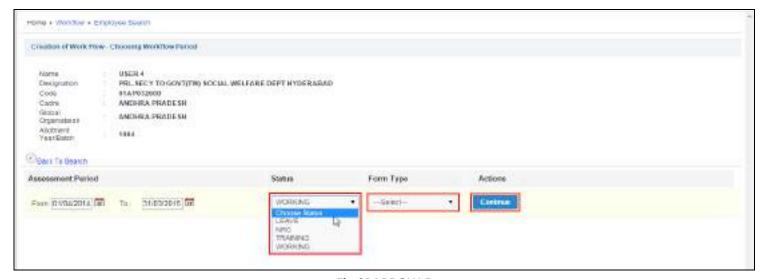


Fig.SPARROW.5

- Provide necessary parameters, click Continue

  Continue
  ) as shown in Fig.SPARROW.5:
- A page appears, open **Standard** ( **Standard** ), select officers, click **Save** ( **Save** ) button as shown in **Fig.SPARROW.6**:



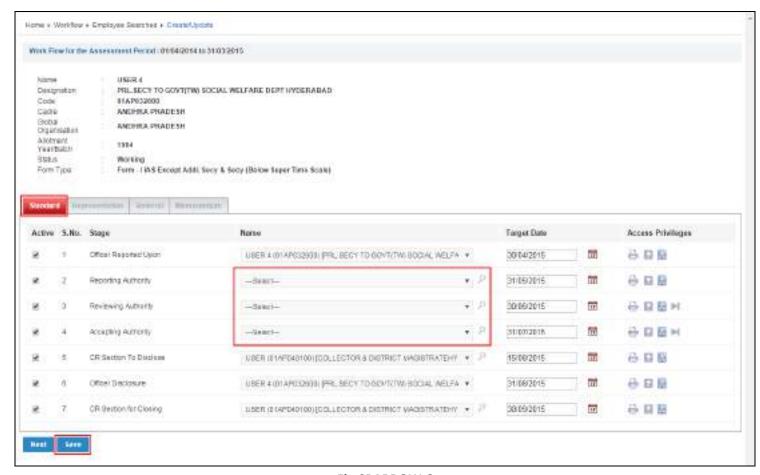


Fig.SPARROW.6

A message prompts "Workflow Created Successfully".

#### Note:

Custodian\PAR Manager Creates\updates the workflow.

PAR is generated only by Custodian for whom workflows are created.



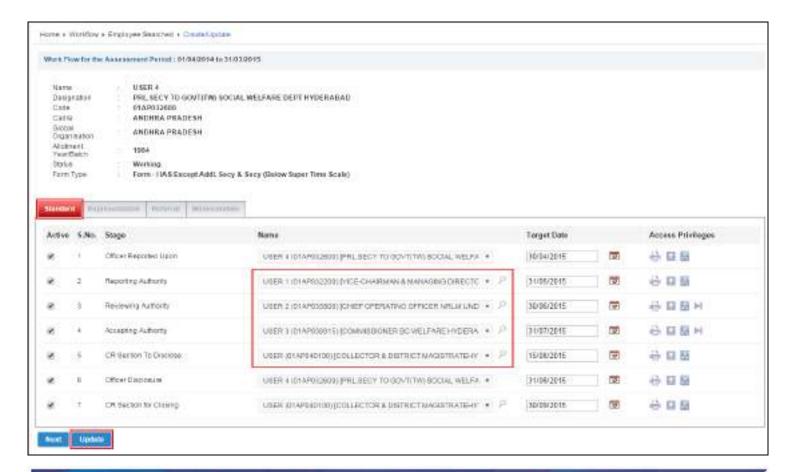
## 8.2 Update Workflow

• To edit or **Update** )workflow, search Officer, a page appears, click **Update** ( Update ) button as shown in **Fig.SPARROW.7**:



Fig.SPARROW.7

A page appears, Standard (Standard), Update fields, click Update Update) as shown in Fig.SPARROW.8:





# Fig.SPARROW.8

A message prompts "Workflow Updated Successfully".



#### 8.3 Generation of PAR

• Go to PAR → Generation ,select Assessment Period, click Search ( Search ) button and Quick Action ( )as shown in Fig.SPARROW.9:

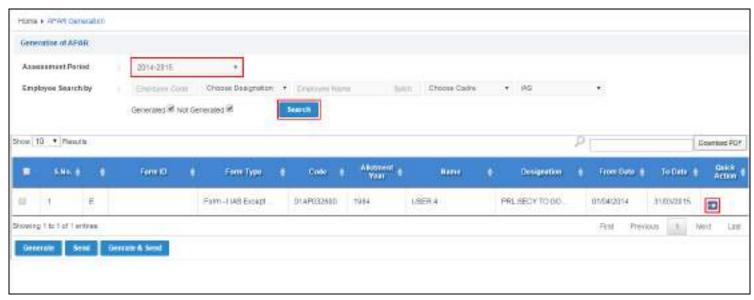


Fig.SPARROW.9



As a result the Section I form screen appears, custodian fills the details and click Save As Draft (
 button, unique Form ID is generated as shown in Fig.SPARROW.10 & Fig.SPARROW.11 respectively:



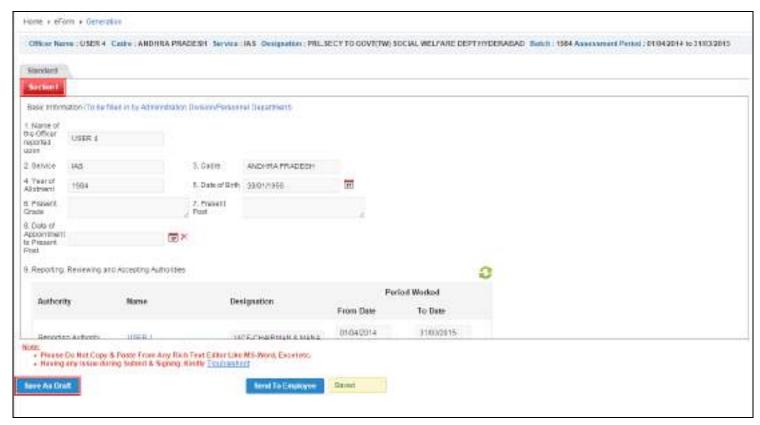


Fig.SPARROW.10

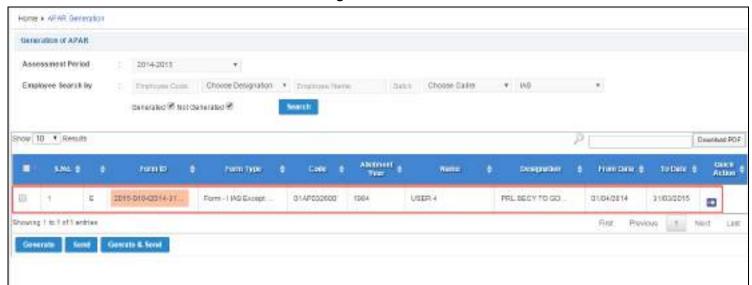


Fig.SPARROW.11

# Note:

a. PAR can be Sent only after generation.



## 8.4 Send PAR

• Click **Send To Employee** ( Send To Employee ), a message page appears as shown in **Fig.SPARROW.12**:



Fig.SPARROW.12



## 9. Movement of PAR-Standard Flow

## **Stage 1: Officer performs the following steps to fill PAR:**

2015-01042014-

• Click PAR ID ( 31032015-29 ) to open PAR as shown in Fig.SPARROW.13:



Fig.SPARROW.13

• Officer fills the Section II form and click Send To Reporting Authority( Send To Reporting Authority button, as shown in Fig.SPARROW.14:



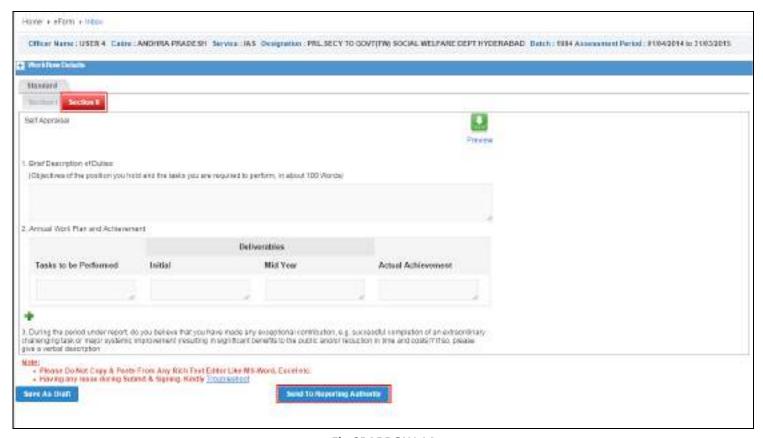


Fig.SPARROW.14

A message prompts successfully sent to as shown in Fig.SPARROW.15:

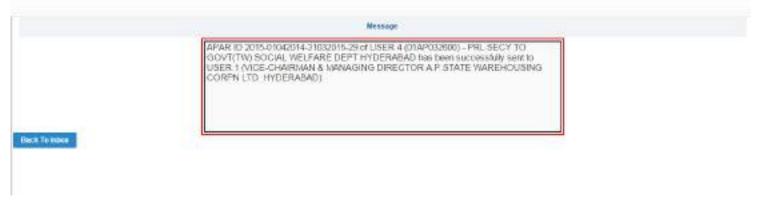


Fig.SPARROW.15

#### Note:

- a. Form has Section I and Section II.
- b. Section I is updated by Custodian/ Personnel Department.
- c. Section II to be updated by Officer.



## **Stage 2: Reporting Authority performs the following steps to Forward to Reviewing Authority:**

2015-01042014-

• Click **PAR ID** ( <sup>31032015-29</sup> ) to open the Form as shown in **Fig.SPARROW.16**:

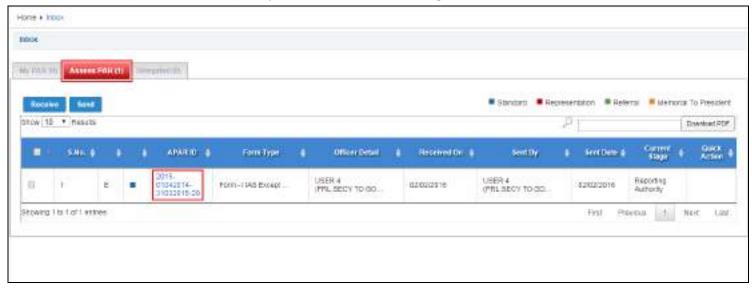


Fig.SPARROW.16

A page appears, Reporting Authority views Section I & Section II forms, grades the PAR in Section III, click Send to
Reviewing Authority
) button as shown in Fig. SPARROW.17:



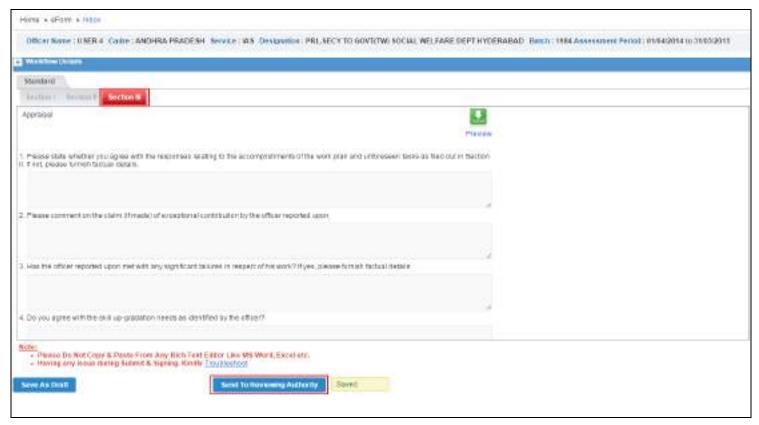


Fig.SPARROW.17

A message prompts successfully sent as shown in Fig.SPARROW.18:

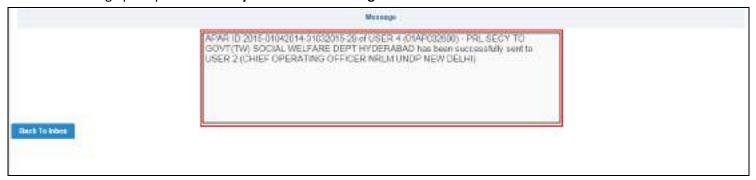


Fig.SPARROW.18

#### Note:

- a. Section I & Section II are both in readable mode.
- c. PAR can be either Save As Draft or Send to Reporting Authority.

# **Stage 3: Reviewing Authority performs the following steps to forward to Accepting Authority:**

2015-01042014-

• Click PAR ID ( 31032015-29 ) to open PAR as shown in Fig.SPARROW. 19:

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Fig.SPARROW.19

Reviewing Authority views Section I, Section II & Section III forms, grades the PAR in Section IV,click Sent to
 Accepting Authority
 as shown in Fig.SPARROW.20:

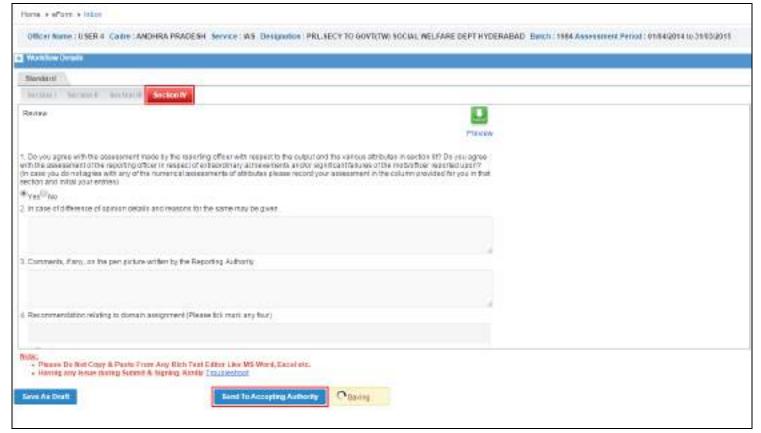


Fig.SPARROW.20

A message prompts successfully sent as shown in Fig.SPARROW.21:



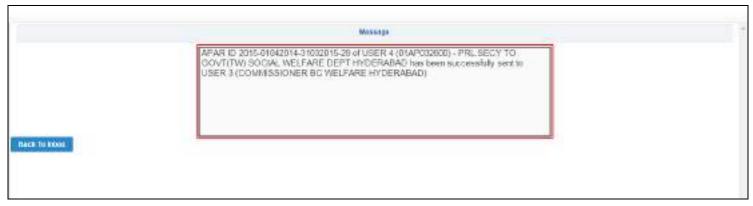


Fig.SPARROW.21

# Stage 4: Accepting Authority performs the following steps to send the PAR to CR:

2015-01042014-

• Click PAR ID ( 31032015-29 ) to open PAR as shown in Fig.SPARROW. 22:

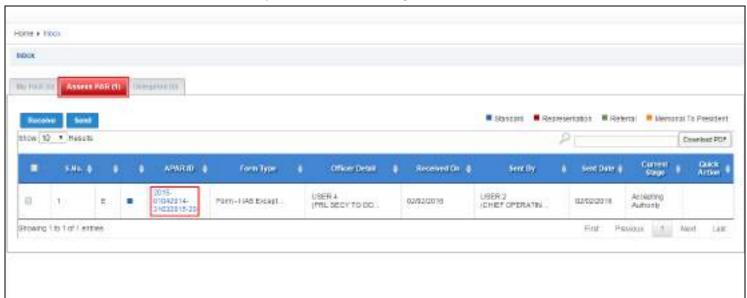


Fig.SPARROW.22

Accepting Authority view Section I, Section II, Section III & Section IV forms and finalises garde in Section V form, click Send To CR Section () as shown in Fig.SPARROW.23:



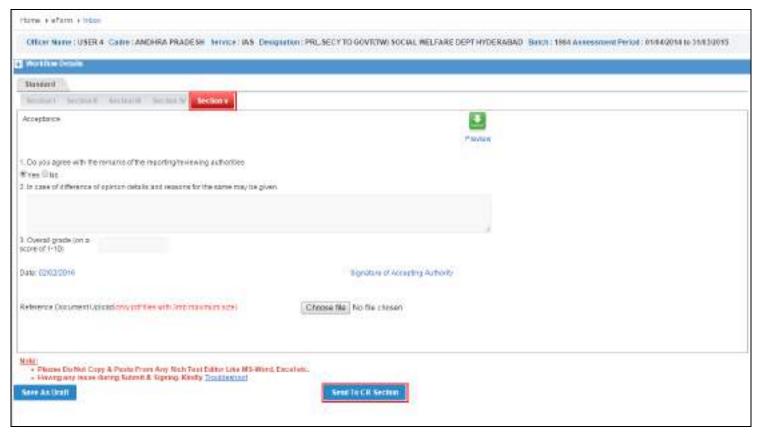


Fig.SPARROW.23

• A message prompts successfully sent as shown in Fig.SPARROW. 24:

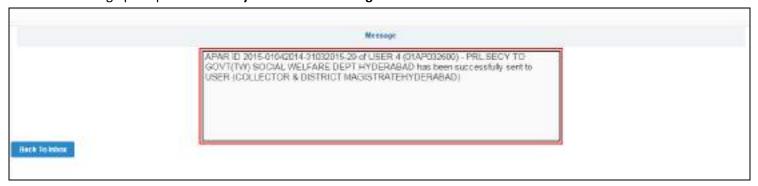


Fig.SPARROW.24

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## Stage 5: Custodian performs the following steps to disclose PAR:

2015-01042014-

• Click PAR ID ( 31032015-29 )to open PAR as shown in Fig.SPARROW. 25:





Fig.SPARROW.25

PAR is opened, click Disclose to Officer (
 Disclose To Officer ) to disclose the PAR as shown in Fig.SPARROW. 26:

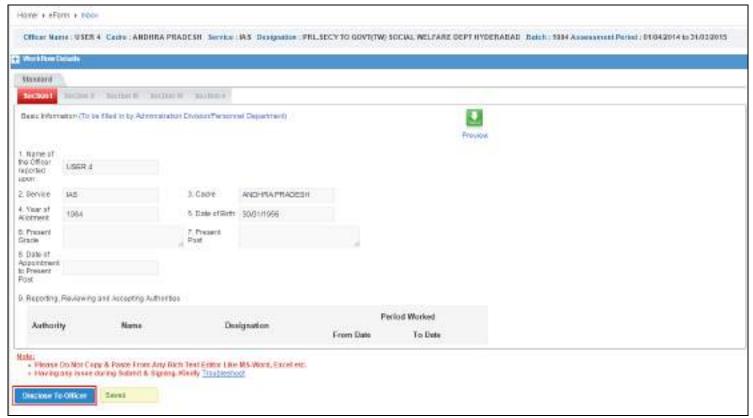


Fig.SPARROW.26

A message prompts successfully sent as shown in Fig.SPARROW. 27:



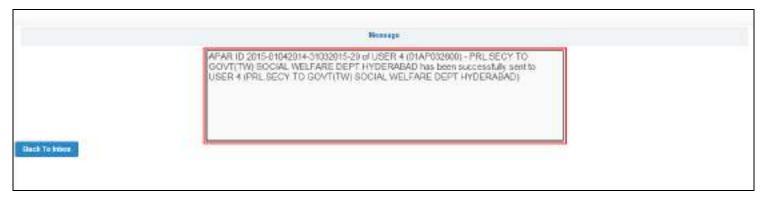


Fig.SPARROW.27

#### **Stage 6: Officer performs the following steps to Accept PAR:**

2015-01042014-

• Click PAR ID ( 31032015-29 ), to view PAR grading as shown in Fig.SPARROW. 28:



Fig.SPARROW.28

• Click I Accept ( I Accept ) else Put to Representation ( Put for Representation ) as shown in Fig.SPARROW.29:



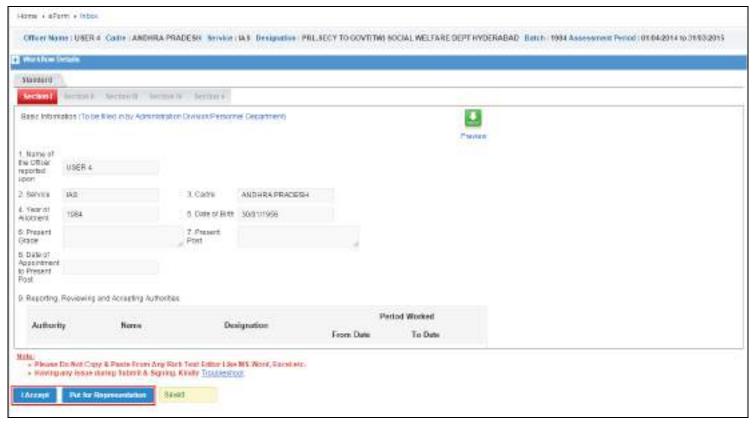


Fig.SPARROW.29

A message prompts successfully sent as shown in Fig.SPARROW. 30:

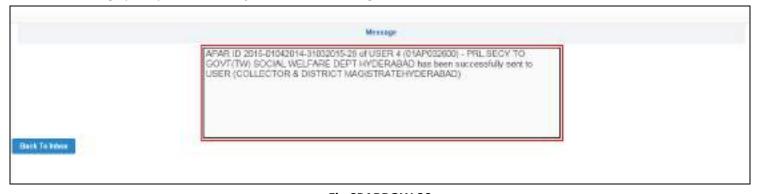


Fig.SPARROW.30

#### Note:

a. Officer can either Accept or Put for Representation.

#### **Stage 7: Custodian performs the following steps for Closure of PAR:**

2015-01042014-

Click PAR ID ( 31032015-258 ) to open the PAR as shown in Fig.SPARROW. 31:





Fig.SPARROW.31

• Click Close ( Close ) to close the PAR as shown in Fig.SPARROW.32:

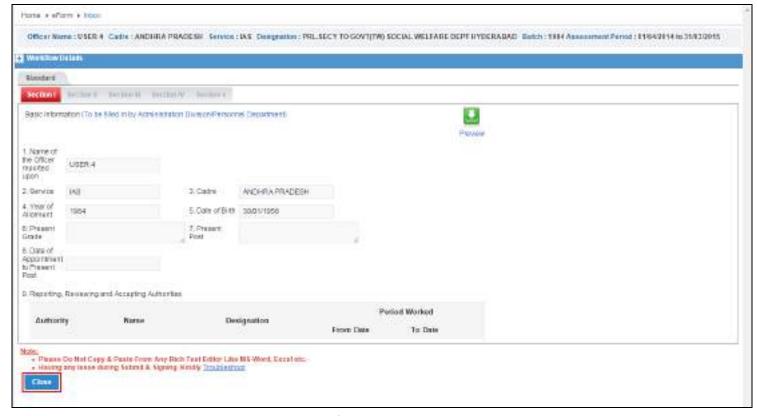


Fig.SPARROW.32

A message prompts successfully completed as shown in Fig.SPARROW. 33:





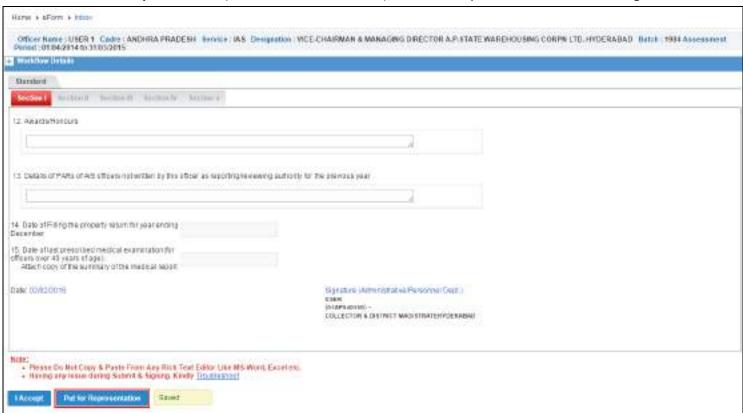
Fig.SPARROW.33



## 10. Movement of PAR-Representation Flow

### **Stage 1: Officer performs the following steps to Put for representation:**

Click Put for Representation ( Put for Representation ), to Put for Representation as shown in Fig.SPARROW. 34:



#### Fig.SPARROW.34

A window appears, enter remarks and Submit( submit( ) as shown in Fig.SPARROW.35:



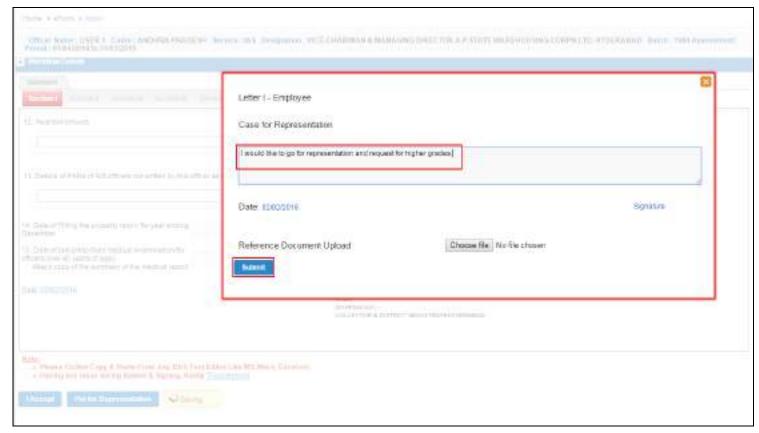


Fig.SPARROW.35

A message prompts successfully sent as shown in Fig.SPARROW. 34:

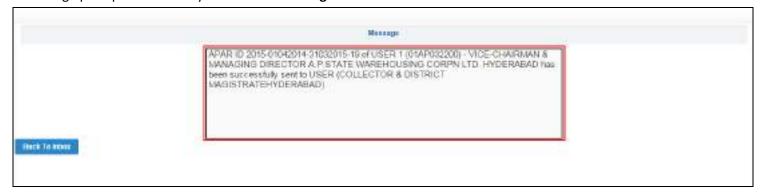


Fig.SPARROW.34

#### **Stage 2: Custodian performs the following steps to forward the request:**

2015-01042014-

Click PAR ID ( 31032015-19

) to open PAR as shown in Fig.SPARROW.35:

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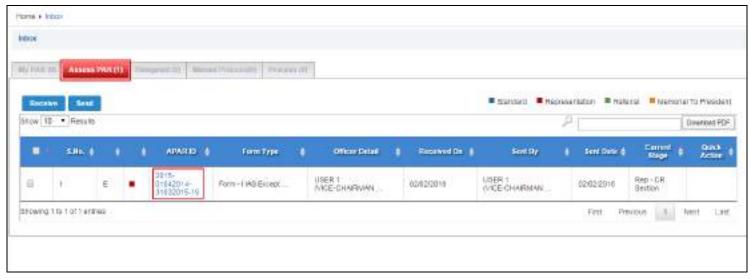


Fig.SPARROW.35

Custodian fills the Letter Section form and click Send To Accepting Authority (button, as shown in Fig.SPARROW.36:

Send To Accepting Authority

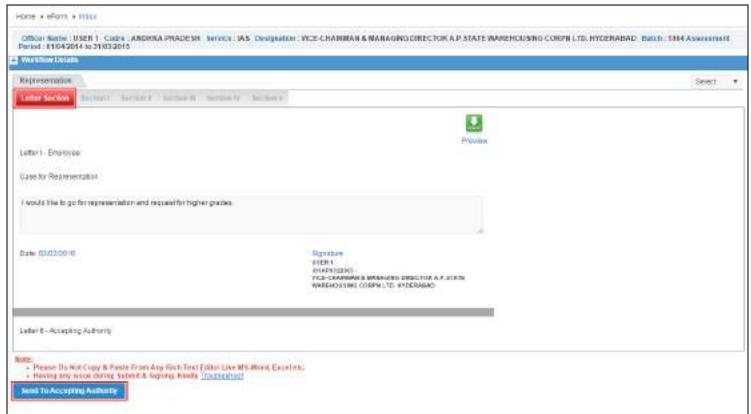


Fig.SPARROW.36

• A message prompts successfully sent as shown in Fig.SPARROW.37:



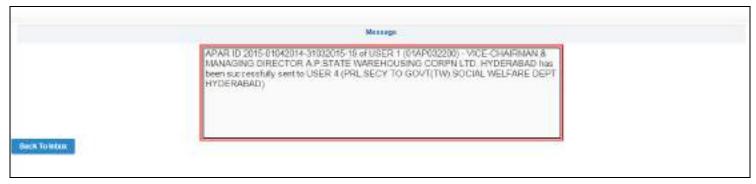


Fig.SPARROW.37

#### Note:

a. Custodian forwards to Representation.

### Stage 3: Accepting Authority performs the following steps for consideration:

2015-01042014-

Accepting Authority opens PAR ID( 31032015-19 ) as shown in Fig.SPARROW.38:

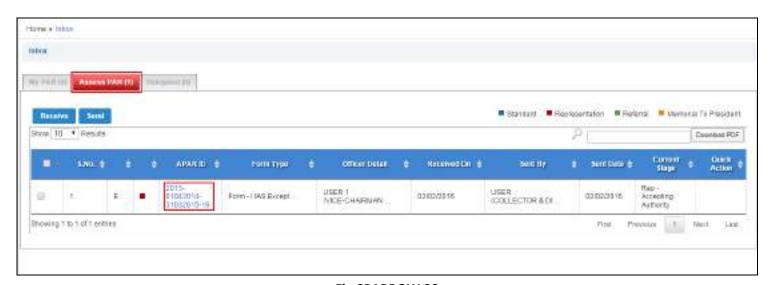


Fig.SPARROW.38

A page appears, Accepting Authority enters remarks, forward the request to next authority and click Send To () button, as shown in Fig.SPARROW.39:



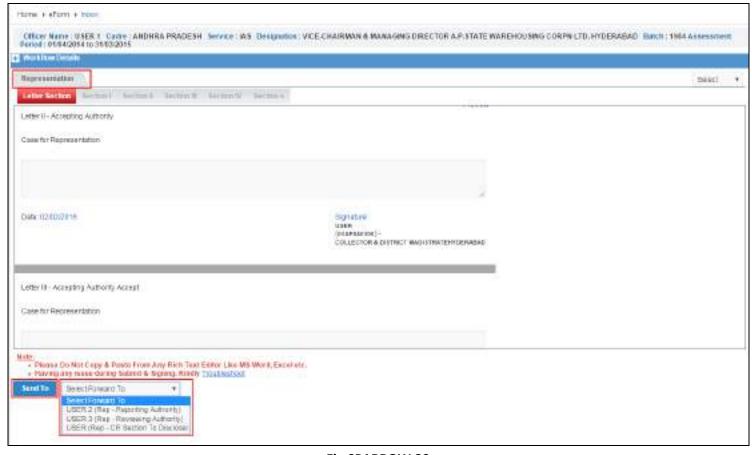


Fig.SPARROW.39

A message prompts successfully sent as shown in Fig.SPARROW.40:

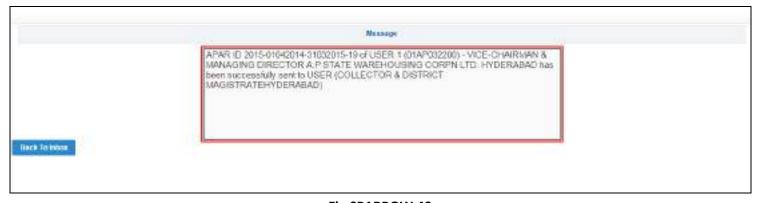


Fig.SPARROW.40

# Stage 4: Custodian performs the following steps to disclose PAR to Officer:

2015-01042014-

• Custodian opens **PAR ID** ( <sup>31032015-19</sup> ) as shown in **Fig. SPARROW. 41**:

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Fig.SPARROW.41

A page appears , click Disclose to Employee ( Disclose To Employee ) as shown in Fig.SPARROW.42:

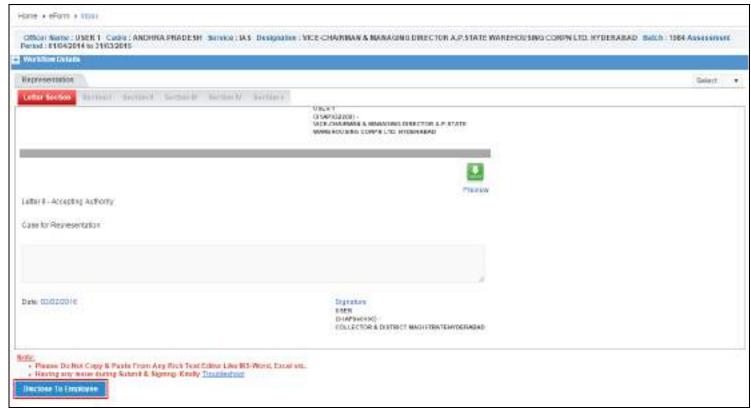


Fig.SPARROW.42

A message prompts successfully sent as shown in Fig.SPARROW.43:





Fig.SPARROW.43

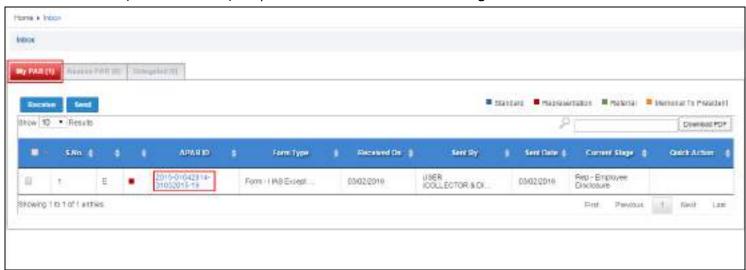
#### Note:

a. CR Section receives the PAR from Accepting Authority and forwards to Officer.

## **Stage 5: Officer performs the following steps to Accept PAR:**

2015-01042014-

• Click **PAR ID**( <sup>31032015-19</sup> ) to open the disclosed PAR as shown in **Fig.SPARROW.44**:



#### Fig.SPARROW.44

Officer either Accepts ( | I Accept | ) or Put for Referral Board( | Put to Refferal Board | ) as shown in Fig.SPARROW.45:



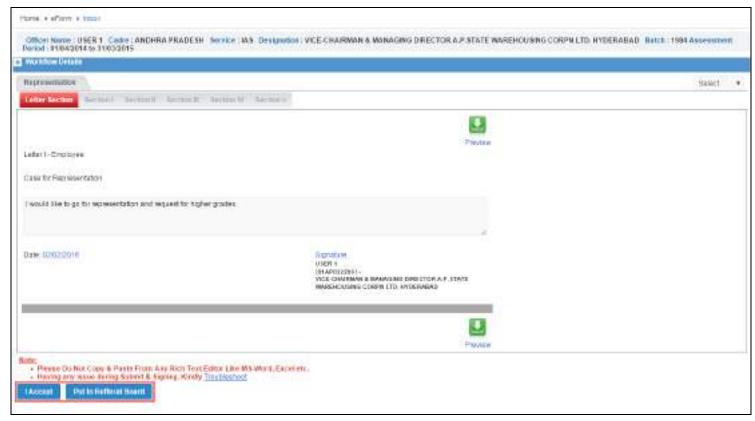


Fig.SPARROW.45

### Note:

- a. Stage 6 & 7 are followed for Movement of PAR- Standard.
- b. Referral Board is a Competent Authority.

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### 11. Movement of PAR - Referral Flow

#### Stage 1: Officer performs the following steps to request to Referral Board:

Click Put to Referral Board ( Put to Refferal Board ), enter the remarks and Submit ( Submit ) as shown in Fig.SPARROW.46:

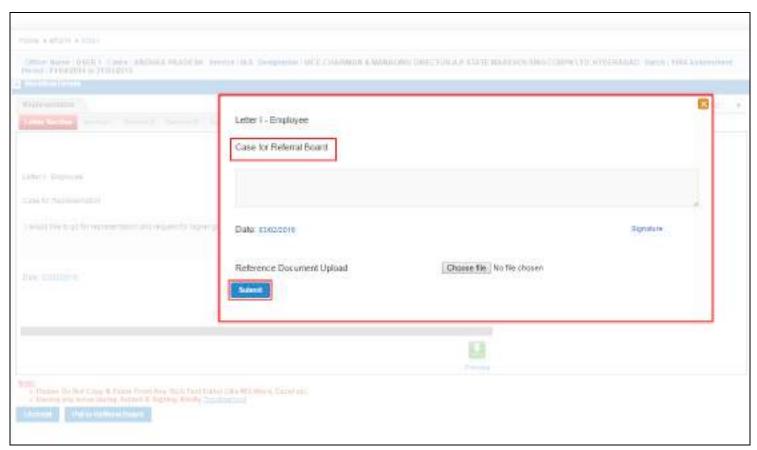


Fig.SPARROW.46

A message prompts successfully sent as shown in Fig.SPARROW.47:

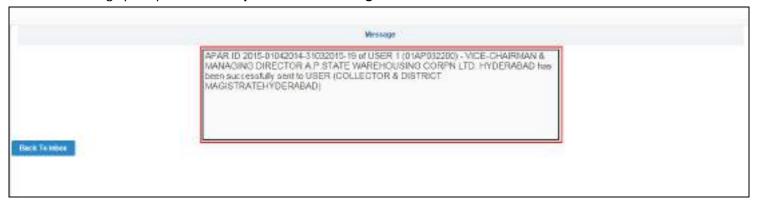


Fig.SPARROW.47



## Stage 2: Custodian performs the following steps to forward the request:

2015-01042014-

• Click **PAR ID** ( 31032015-19 ), as shown in **Fig.SPARROW.48**:

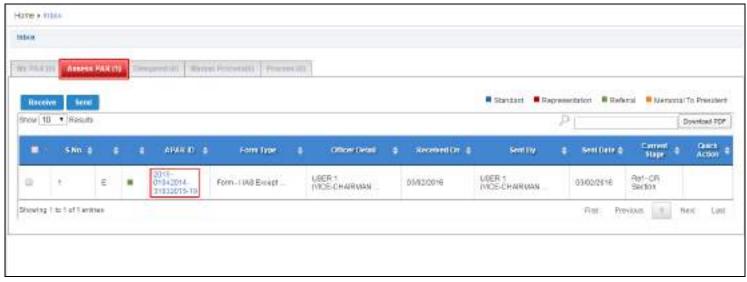


Fig.SPARROW.48

A page appears, click Sent to competent Authority ( Send To Competent Authority ) as shown in Fig.SPARROW.49:



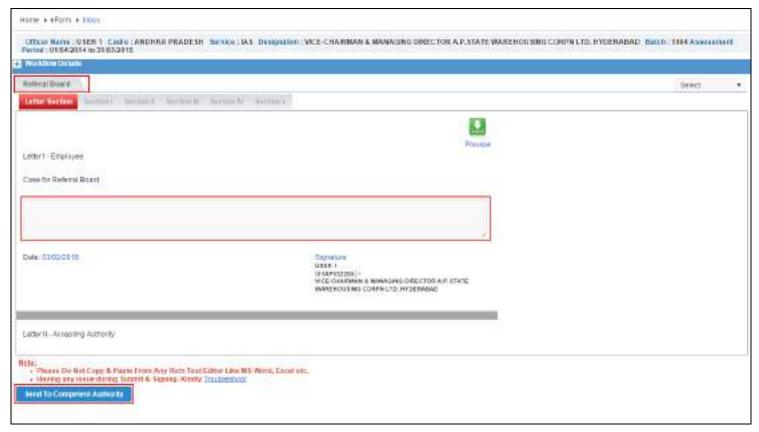


Fig.SPARROW.49

• A message prompts successfully sent as shown in Fig.SPARROW.50:

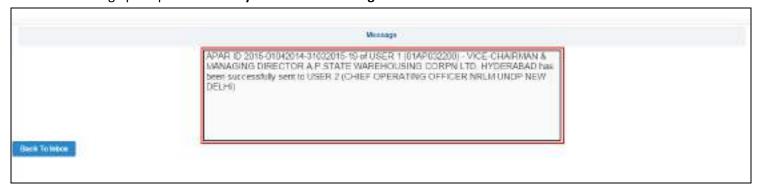


Fig.SPARROW.50

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#### Note:

a. Custodian is responsible to forward the Case to competent authority.

# **Stage 3: Competent Authority performs the following steps for consideration:**

2015-01042014-

Competent Authority views PAR ID( 31032015-19 ),as shown in Fig.SPARROW.51:

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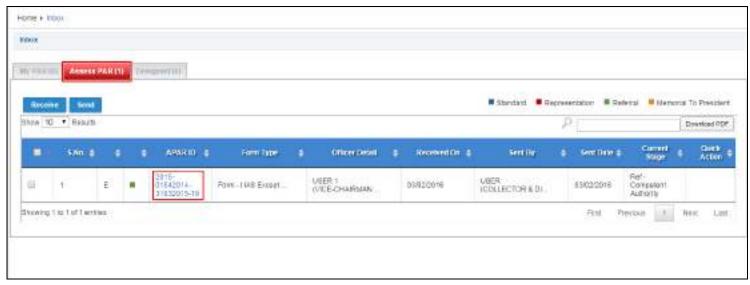


Fig.SPARROW.51

A page appears, click Send to CR Section ( Send To CR Section ) as shown in Fig.SPARROW.52:

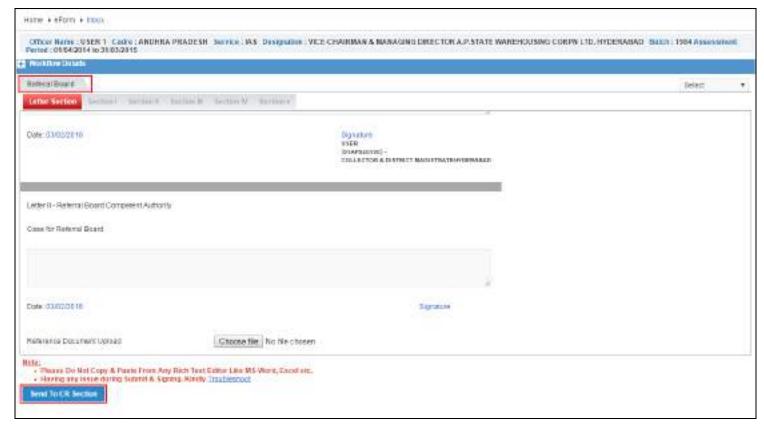


Fig.SPARROW.52

Dated: 19/02/16

• A message prompts successfully sent as shown in Fig.SPARROW.53:





Fig.SPARROW.53

#### Note:

a. Competent Authority sends PAR to Custodian.

### Stage 4: Custodian performs the following steps to disclose PAR to Officer:

2015-01042014-

Custodain views PAR ID( 31032015-19 ) as shown in Fig.SPARROW. 54:

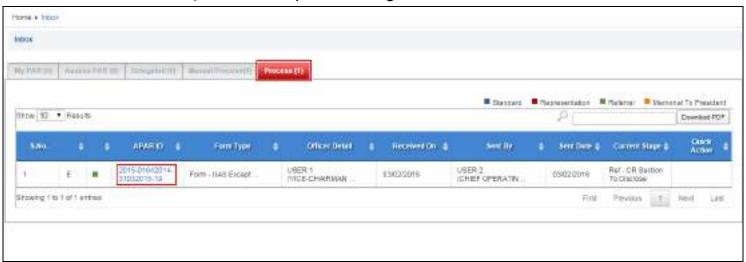


Fig.SPARROW.54

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Disclose To Employee A page appears, click Disclose To Employee ( )as shown in Fig.SPARROW.55:



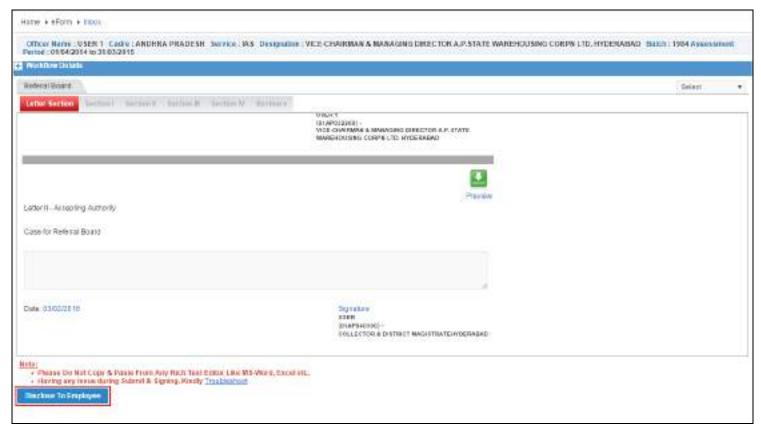


Fig.SPARROW.55

A message prompts successfully sent as shown in Fig.SPARROW.56:



Fig.SPARROW.56

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#### Note:

a. Custodian receives PAR and discloses to Officer.

### Stage 5: Officer performs the following steps to Accept PAR:

2015-01042014-

• Click PAR ID ( 31032015-19 ) to view remarks as shown in Fig.SPARROW.57:



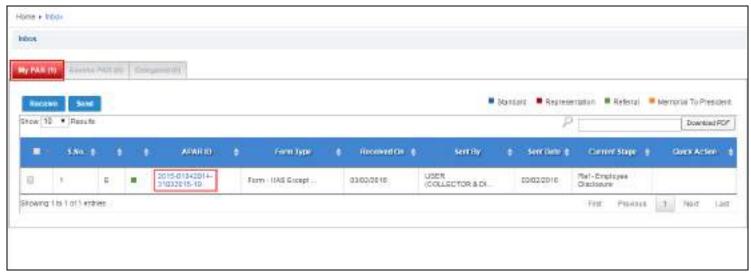


Fig.SPARROW.57

A page appears,Officer either I Accept ( IAccept ) or Put for Memorial against Assessment
 Put for Memorial To President ) as shown in Fig.SPARROW.58:

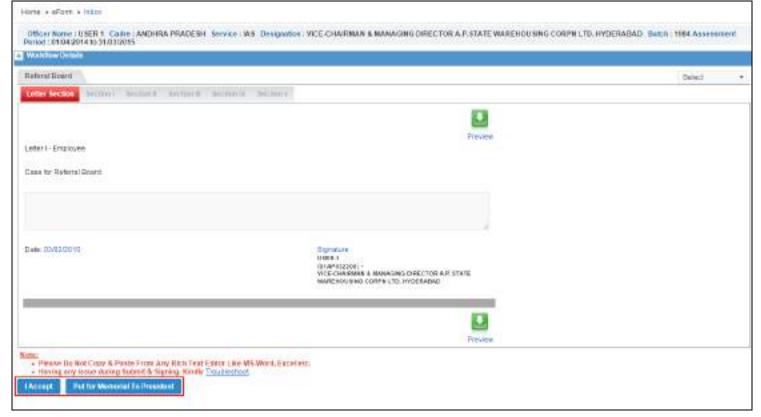


Fig.SPARROW.58

### Note:

a. Stage 6 & 7 are followed as for Movement of PAR- Standard.

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# 12. Movement of PAR - Memorial against Assessment Flow

### Stage 1: Officer performs the following steps to request to MaA:

Click Put for Memorial to President ( Put for Memorial To President ) and Submit ( Submit ) remarks as shown in Fig.SPARROW.59:

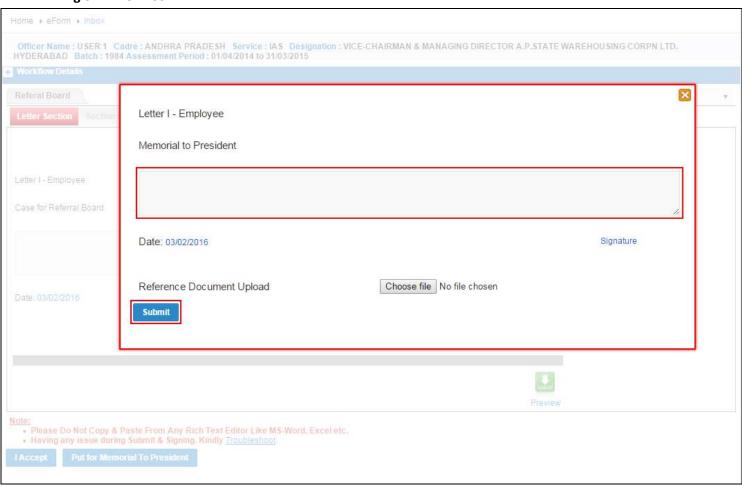
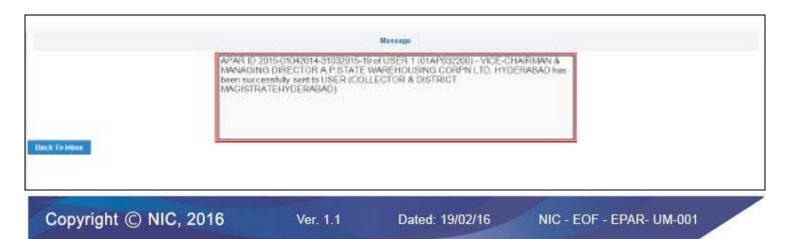


Fig.SPARROW.59

A message prompts successfully sent as shown in Fig.SPARROW.60:



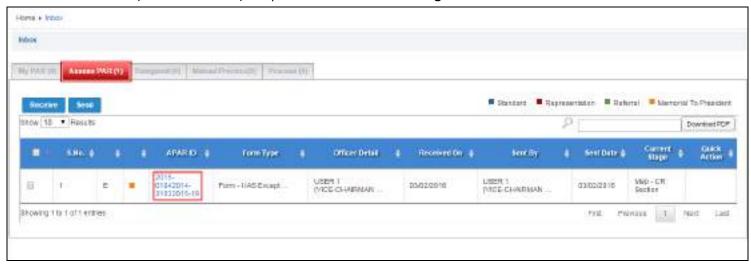


### Fig.SPARROW.60

#### Stage 2: Custodian performs the following steps to request MaA:

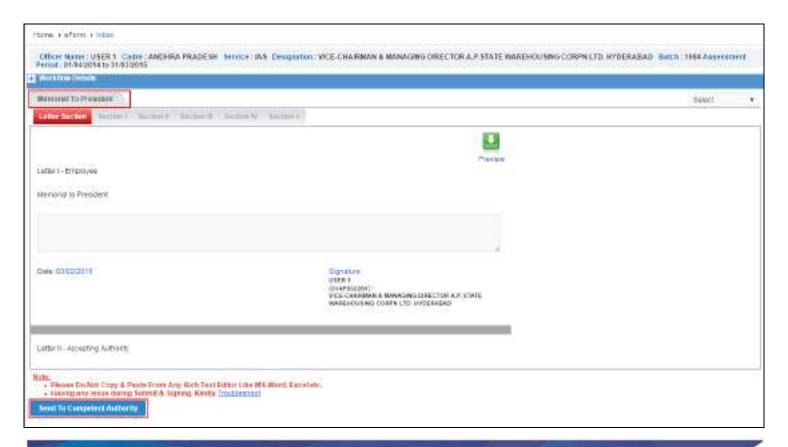
2015-01042014-

• Clicks PAR ID ( 31032015-19 ) to open the PAR as shown in Fig.SPARROW.61:



### Fig.SPARROW.61

A page appears, click Send To Competent Authority ( Send To Competent Authority ) as shown in Fig.SPARROW.62:





### Fig.SPARROW.62

• A message prompts successfully sent as shown in Fig.SPARROW.64:

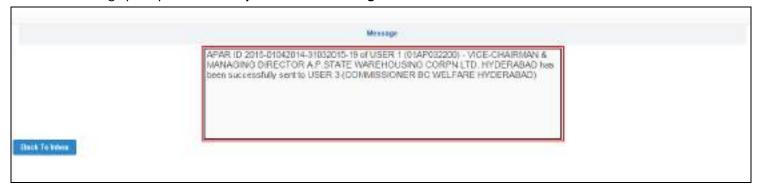


Fig.SPARROW.64

## **Stage 3: Competent Authority performs the following steps for consideration:**

2015-01042014-

• Competent Authority opens PAR ID ( 31032015-19 )as shown in Fig.SPARROW.65:

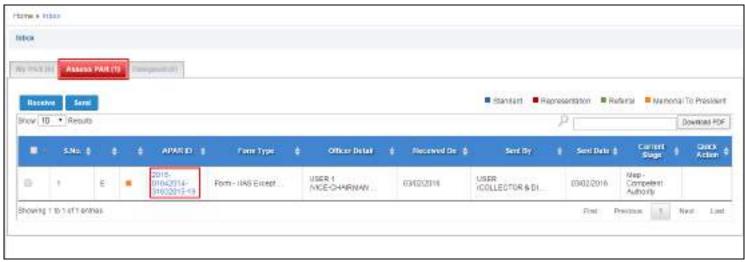


Fig.SPARROW.65

Dated: 19/02/16

• A page appears, click **Send to CR Section** ( Send To CR Section ) as shown in **Fig.SPARROW.66**:



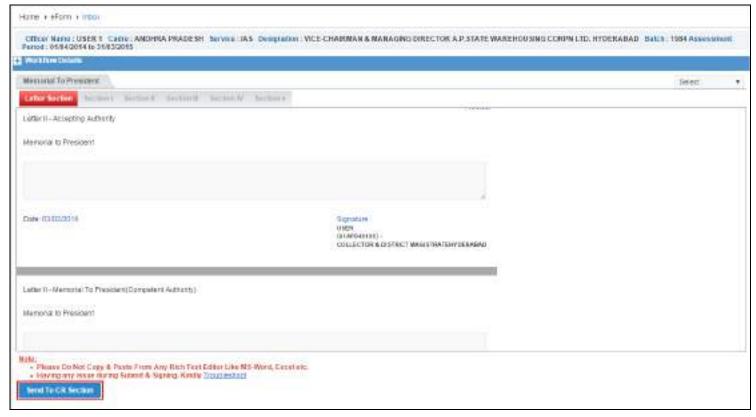


Fig.SPARROW.66

A message prompts successfully sent as shown in Fig.SPARROW.67:

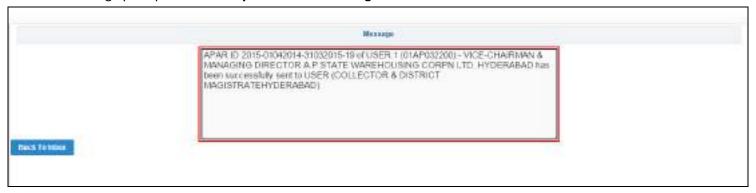


Fig.SPARROW.67

### Stage 4: Custodian performs the following steps to disclose PAR to Officer:

2015-01042014-

• Click PAR ID( 31032015-19 ) to open the PAR as shown in Fig.SPARROW.68:





Fig.SPARROW.68

A page appears click Disclose To Employee ( Disclose To Employee ) as shown in Fig. SPARROW.69:

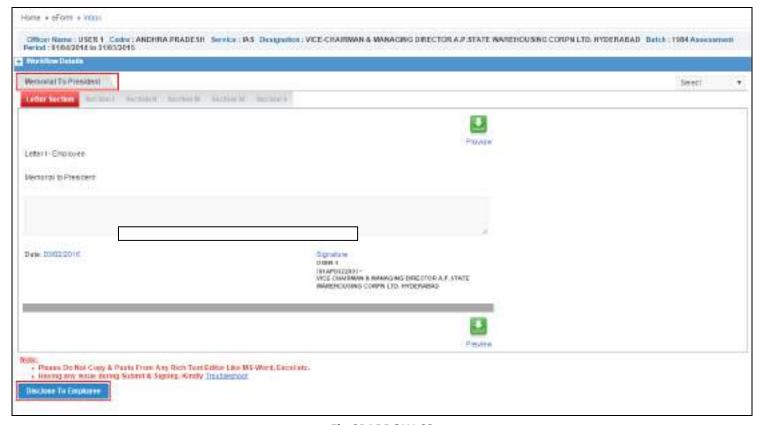


Fig.SPARROW.69

A message prompts successfully sent as shown in Fig.SPARROW.70:



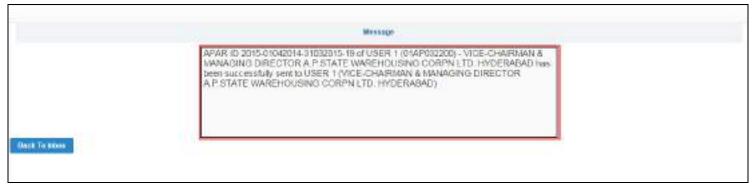


Fig.SPARROW.70

### **Stage 5: Officer performs the following steps to Accept PAR:**

2015-01042014-

• Click PAR ID ( 31032015-19 ) to view the PAR as shown in Fig.SPARROW.71:

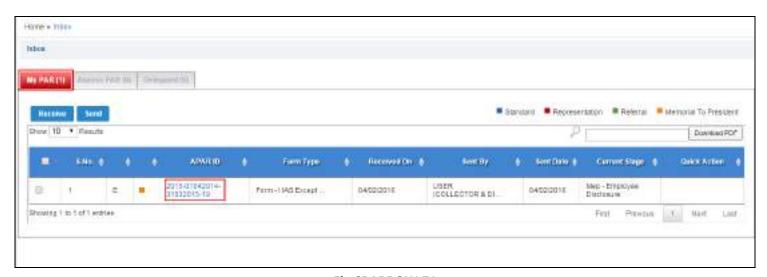


Fig.SPARROW.71

A page appears, click I Accept ( | I Accept ) as shown in Fig.SPARROW.72:



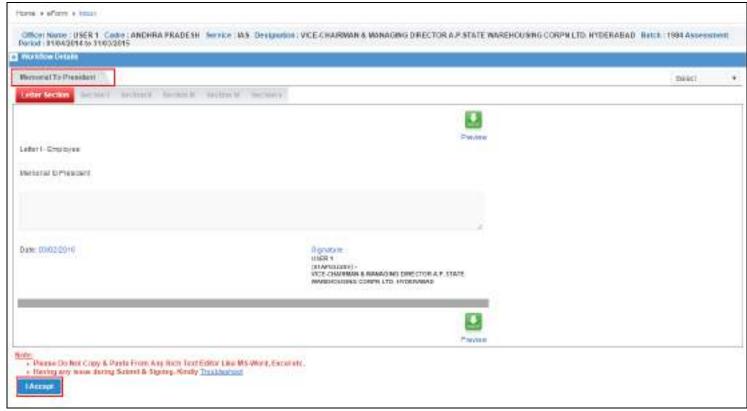


Fig.SPARROW.72

A message prompts successfully sent as shown in Fig.SPARROW.73:

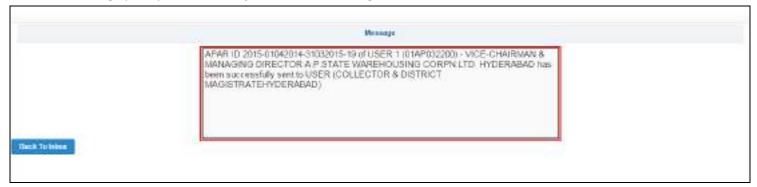


Fig.SPARROW.73

### **Stage 6: Custodian performs the following steps for Closure of PAR:**

2015-01042014-

Click PAR ID 31032015-19

() to open the PAR as shown in Fig.SPARROW.74:





Fig.SPARROW.74

A page appears, click Close (Close) for closure of PAR, as shown in Fig.SPARROW.75:

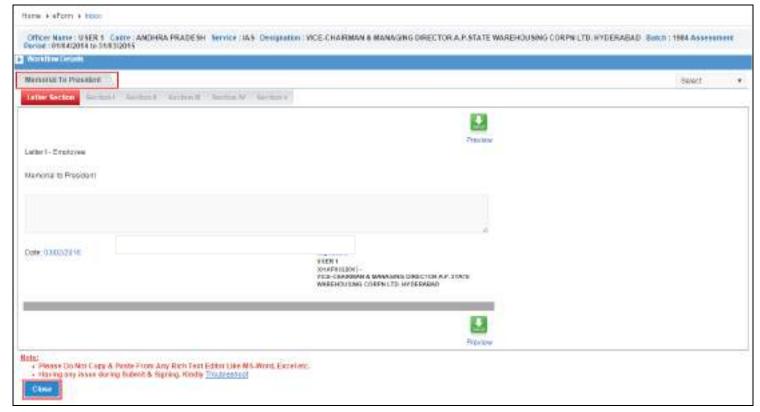


Fig.SPARROW.75

A message prompts successfully Completed as shown in Fig.SPARROW.76:





Fig.SPARROW.76

## Note:

a. Custodian closes the PAR finally.



### 13. Common Functionalities of PAR-

Custodian (Central or State) & Record Keeper (Central or State) & Administrator & Manager

### 13.1 Inbox/Sent

• Inbox/ Sent Items are classified into My PAR, Assess PAR, Delegated, Manual Process and Process (Inbox)

(My PAR (0) Assess PAR (0) Delegated (0) Manual Process (0) Process (0) )/ My PAR, Assess PAR, Delegated,

Processed PAR and Force Forward (Sent) (My PAR Assess PAR Delegated Processed PAR Force Forward ).

### 13.1.1 My PAR (Inbox/Sent)

• My PAR ( My PAR (1) ) depicts Self PAR's sent as shown in Fig.SPARROW.77:



Fig.SPARROW.77

#### 13.1.2 Assess PAR (Inbox/ Sent)

• Assess PAR ( Assess PAR (1) ), click open to view as shown in Fig.SPARROW.78 and send to next authority as shown in Fig.SPARROW.79:

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Fig.SPARROW.78

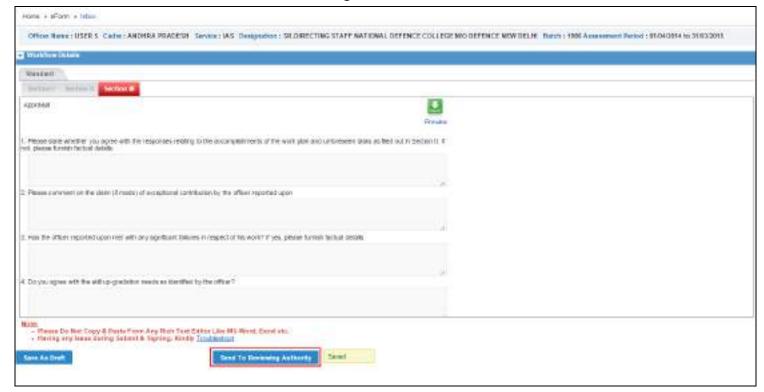


Fig.SPARROW.79

# 13.1.3 Delegated (Inbox/Sent)

• Delegated (1) depicts the delegated privileges as shown in Fig.SPARROW.80 & Fig.SPARROW.81:



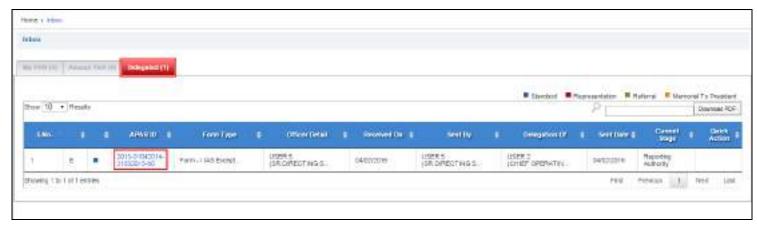


Fig.SPARROW.80

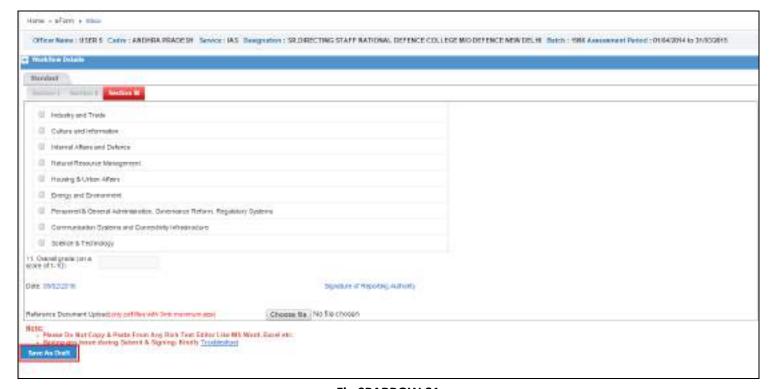


Fig.SPARROW.81

#### Note:

Firstly User should exist to whom the privileges should be delegated, if not; create Non Member of Service officer with the help of PIMS.

Delegate the privileges to created User. Refer (Delegation Procedure)

Now the User (Non Member of Service) login to utilize the privileges delegated.

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The changes done on the PAR by User (Non Member of Service) can be viewed by the Officer (who has delegated the privileges).

#### 13.1.4 Manual Process (Inbox/Sent)

2015-01042014-

Click PAR ID ( 31032015-60 ) to open the PAR as shown in Fig.SPARROW.82:

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Fig.SPARROW.82

• A page appears, click the respective button to forward to the next authority as shown in Fig.SPARROW.83:

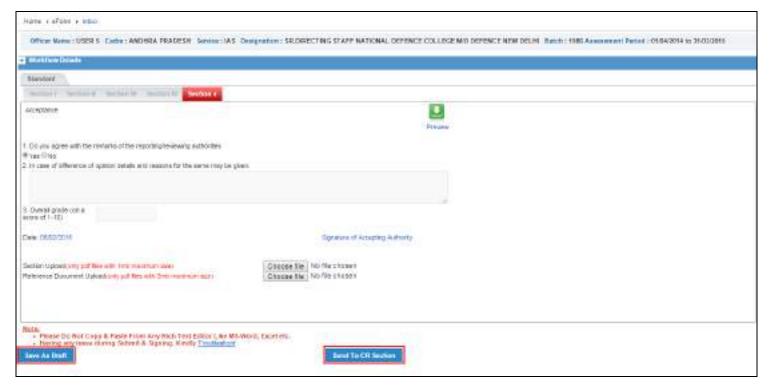


Fig.SPARROW.83

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### Note:

Manual Process is performed by Custodian only.

### 13.1.5 Process (Inbox/Sent)

Process (1) depicts the PAR's to be disclosed by custodian as shown in Fig.SPARROW.84





Fig.SPARROW.84

### 13.1.6 Processed PAR (Sent)

• **Processed PAR** ( Processed PAR ) depicts those PAR's which are processed and manually processed by custodian as shown in **Fig.SPARROW.85** 

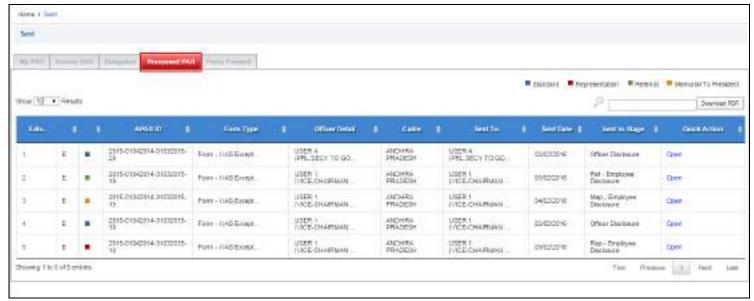


Fig.SPARROW.85

#### Note:

Can view the send PAR by clicking the Open (Open ) link.

#### 13.1.7 Force Forward (Sent)

Force Forward ( Force Forward ) depicts those PAR's which are forwarded by custodian as shown in Fig.SPARROW.86





Fig.SPARROW.86

Note:

Can view the PAR by clicking the Open (Open ) link.



# 13.2 Delegation

Go to Delegation ( Delegation ), to assign privileges, search the user to whom the delegate the privileges as shown in Fig.SPARROW.87:

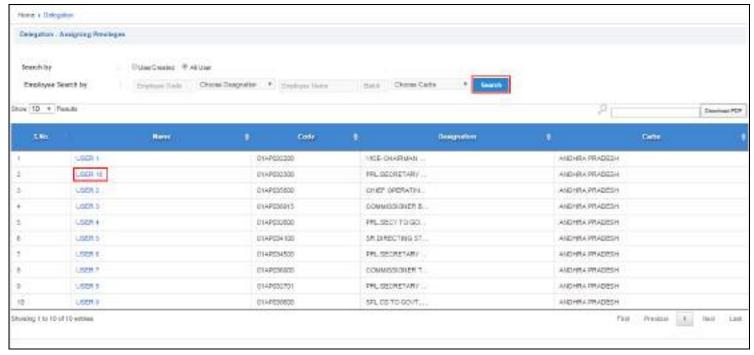


Fig.SPARROW.87

• Select the privileges to Add( ),to delegate for specific time period and click the Submit ( Submit ) button as shown in Fig.SPARROW.88:

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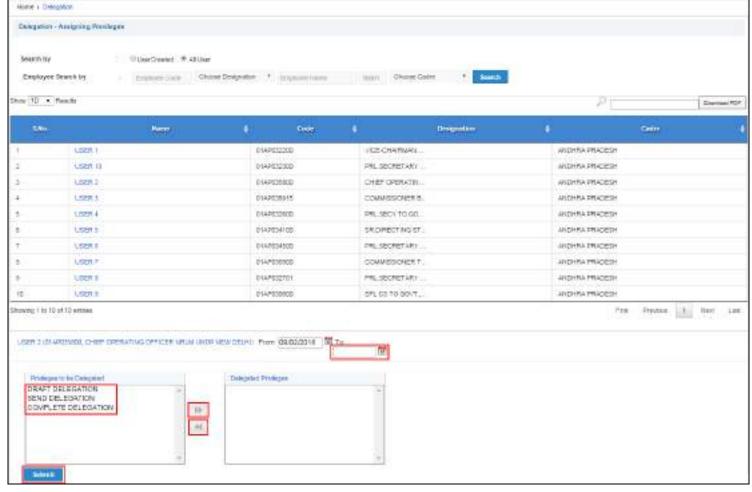


Fig.SPARROW.88

A message prompts "Save Successfully".

# Note:

a. Privileges can be added or removed before submit.



### 13.3 User Assistance

#### 13.3.1 Track Your PAR

Go to User Assistance ( User Assistance ), click Track Your PAR ( Track Your PAR ), select Assessment Year, a list appears as shown in Fig.SPARROW.89:



Fig.SPARROW.89

• Click **PAR ID**, a window displays the status as shown in **Fig.SPARROW.90**:



Fig.SPARROW.90



#### 13.4 PAR

#### 13.4.1 Generation

• Refer to Steps mentioned under Movement of PAR –Custodian (First Steps) → Generation of PAR section.

### 13.4.2 Update Section I

Go to PAR ( PAR ), click Update Section I ( Update Section I ), select Assessment Year and click the Search button, a list appears as shown in Fig.SPARROW.91:



Fig.SPARROW.91

• Click Open ( open ) link, as aresult Update Section screen appears, update the section I form and click the Update ( update ) button as shown in Fig.SPARROW.92:

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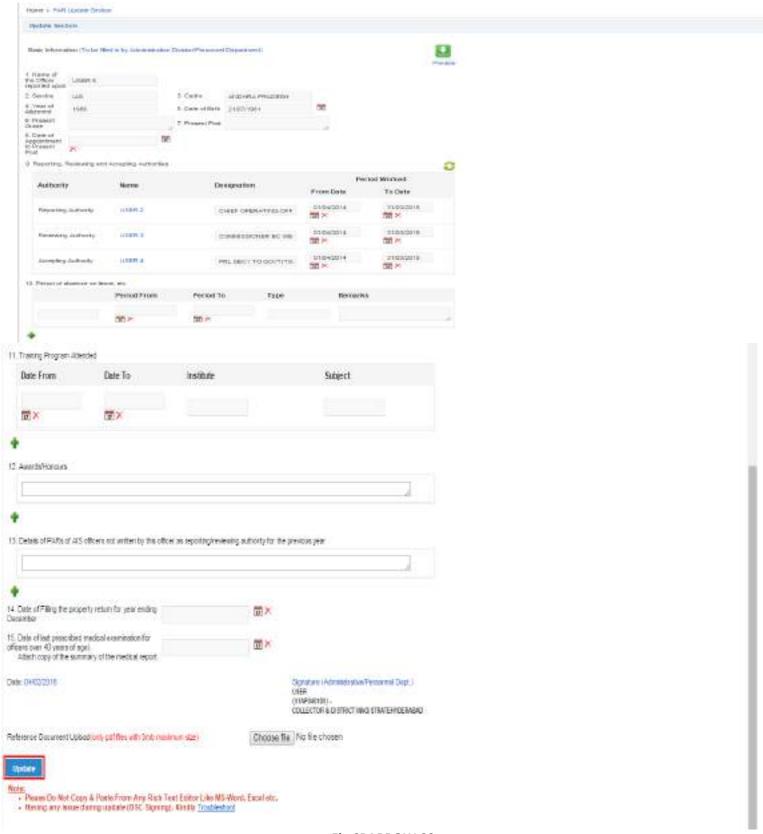


Fig.SPARROW.92

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A message prompts Details Update as shown in Fig.SPARROW.93:

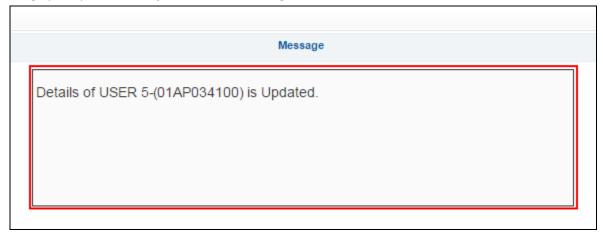


Fig.SPARROW.93

## 13.4.3 Tracking

• Go to PAR ( PAR ), click Tracking ( Ist appears as shown in Fig.SPARROW.94:

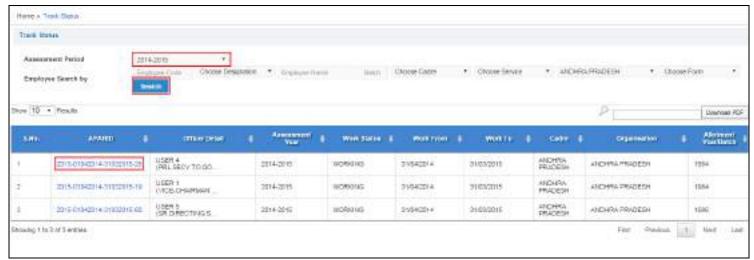


Fig.SPARROW.94

Click PAR ID, a window displays the status as shown in Fig.SPARROW.95:





Fig.SPARROW.95

## 13.4.4 Force Forward

• Go to PAR ( PAR ), click Force Forward ( Force Forward ), select Assessment Year and click the Search ( button, a list appears as shown in Fig.SPARROW.96:

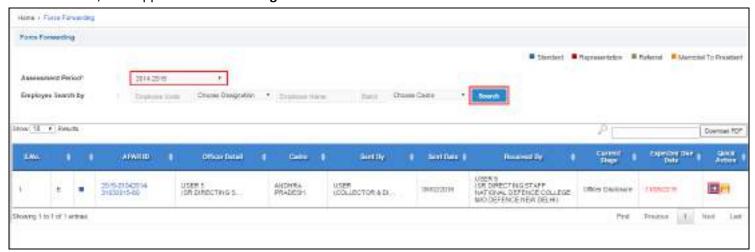


Fig.SPARROW.96



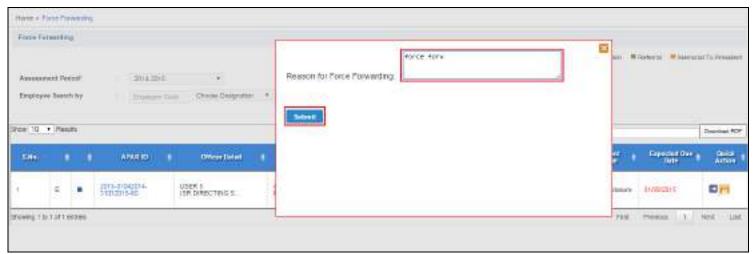


Fig.SPARROW.97

• A message prompts "Send successfully".



# 13.5 Workflow

# 13.5.1 Create/ Update

Refer to Steps mentioned under Movement of PAR -Custodian (First Steps)→ Create Workflow/Update & Movement of PAR -Custodian (First Steps)→Update Workflow section.



## 13.6 Dossier

## 13.6.1 Officers Completed PAR

• Go to Dossier ( Dossier ), click Officers Completed PAR ( Officers Completed PAR ), select the Assessment Period, list appears is as shown in Fig.SPARROW.98:

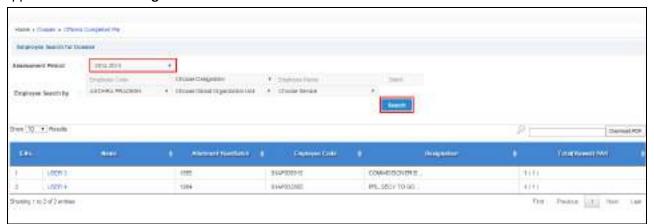


Fig.SPARROW.98

Click User Name, a page appears as shown in Fig.SPARROW.99, can view and download the PAR

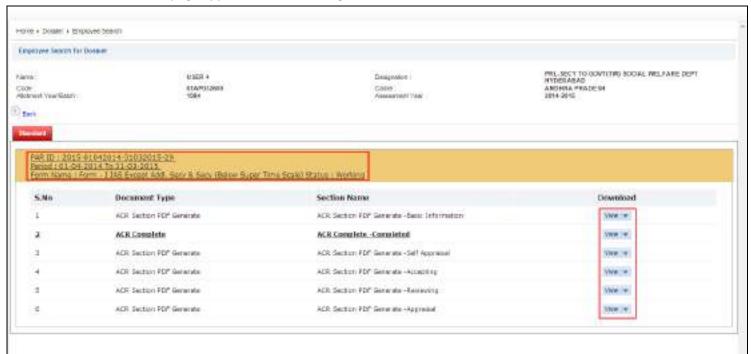


Fig.SPARROW.99

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#### Note:

a. Completed PAR's can be downloaded and viewed.

## 13.6.2 My Completed PAR

Officer can view his/ her Completed PAR details.

## 13.6.3 My ACR Status



- Can view his/ her ACR/ PAR Status.
- 1. Awaited: PAR for that Particular period has not been received or does not exist.
- 2. Received: PAR has been received.
- 3. NRC: Non Reporting Certificate.



## 13.7 DSC

## 13.7.1 Enroll



Fig.SPARROW.100

• Select the enrolled certificates and click **Register** ( Register ) Button as shown in **Fig.SPARROW.101** 

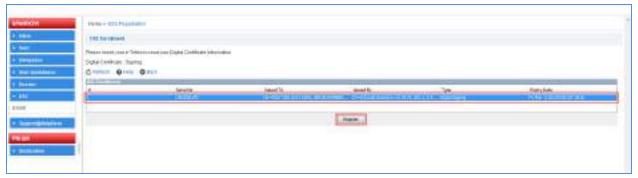


Fig.SPARROW.101

Enter User PIN and click Login ( Login ) Button as shown in Fig.SPARROW.102

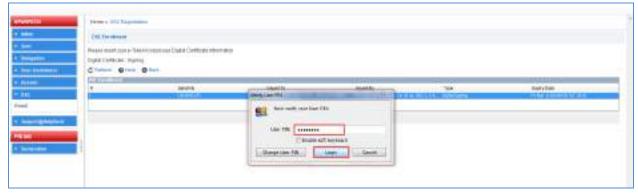


Fig.SPARROW.102



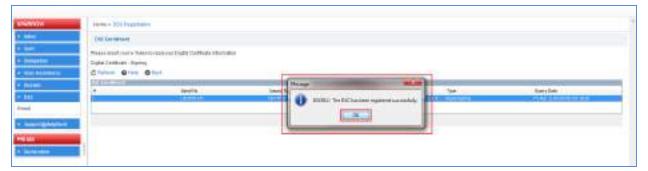


Fig.SPARROW.103

User can view the registered DSC (Active), as shown in Fig.SPARROW.104



Fig.SPARROW.104

## Note:

To deactivate registered DSC, click Deactivate DSC (

Inactive DSC cannot be activated.

DSC certificate is must for Custodian.

#### 13.7.2 Status

Click Status link to view the status of DSC registered in organization, shown in Fig.SPARROW.105



Fig.SPARROW.105



## 13.8 NIC Email Status

• Click NIC Email Status link to view the status of emails registered in organization, shown in Fig.SPARROW.106

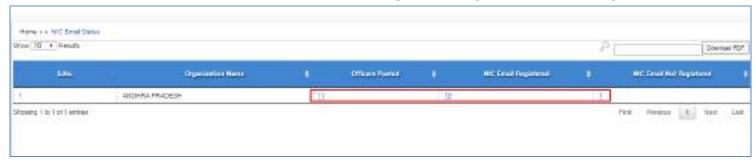


Fig.SPARROW.106



## 13.9 Support@Helpdesk

## 13.9.1 Report Issue

Go to Support@Helpdesk, click Report Issue ( Report Issue ), a page appears, enter necessary details and submit as shown in Fig. SPARROW.107:

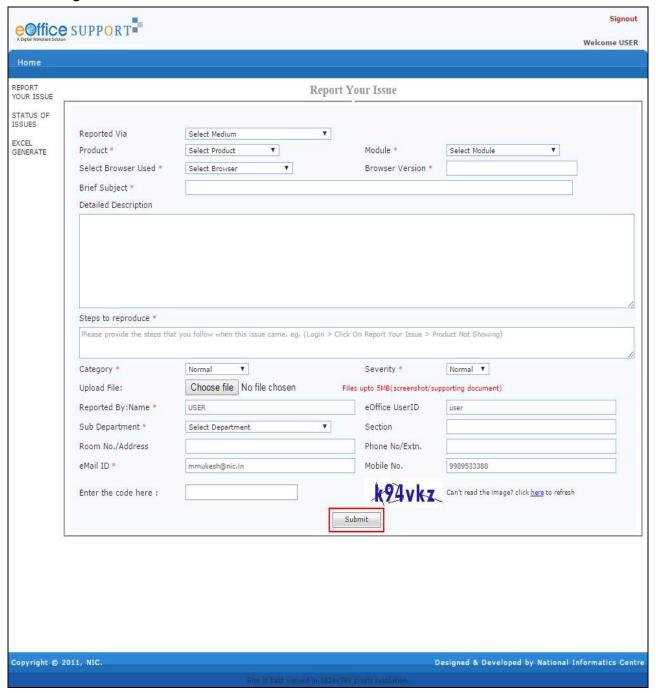


Fig.SPARROW.107



#### 13.9.2 Check Status

• Click Check Status link to view the status of issue reported as shown in Fig.SPARROW.108:



Fig.SPARROW.108

#### 13.9.3 Feedback

• Click **Feedback** link to send a feedback regarding application, as shown in **Fig.SPARROW.109**:



Q. How user-friendly d	o you find the application?
© Excellent © Good © Ave	erage O fair O Poor
Any other suggestions	
(Max:500) You have 500	characters left.
Q What was your expe	erience at the time of recording of PAR. Whether the delegation to PA served its
purpose?	
© Excellent © Good © Ave	erage O fair O Poor
Any other suggestions	
(Max:500) You have 500	characters left.
	erience with the DSC?
Q. What was your expe	erience with the DSC?
Q. What was your expe	erience with the DSC?
Q. What was your expe  © Excellent © Good © Ave  Any other suggestions	erience with the DSC?
Q. What was your expe  © Excellent © Good © Ave  Any other suggestions	erience with the DSC? erage @ fair @ Poor
Q. What was your expe  © Excellent © Good © Ave  Any other suggestions	erience with the DSC? erage @ fair @ Poor
Q. What was your expe © Excellent © Good © Ave Any other suggestions (Max:500) You have 500	erience with the DSC? erage    of fair    Poor characters left.
Q. What was your expe  Excellent Good Ave Any other suggestions  (Max:500) You have 500  Q. What was your expe	erience with the DSC? erage of fair of Poor characters left. erience at the time of uploading the Medical Report, etc?
Q. What was your expe © Excellent © Good © Ave Any other suggestions (Max:500) You have 500	erience with the DSC? erage of fair of Poor characters left. erience at the time of uploading the Medical Report, etc?
Q. What was your expe Excellent Good Ave Any other suggestions Max:500) You have 500	erience with the DSC? erage of fair of Poor characters left. erience at the time of uploading the Medical Report, etc?

Fig.SPARROW.109

Note:

Provide all the mandatory fields (\*) to fill the Report Issue.

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## 13.10 Role Details

• Click the Role Details link to view the roles assigned to the officer within the selected organization as shown in Fig.SPARROW.110

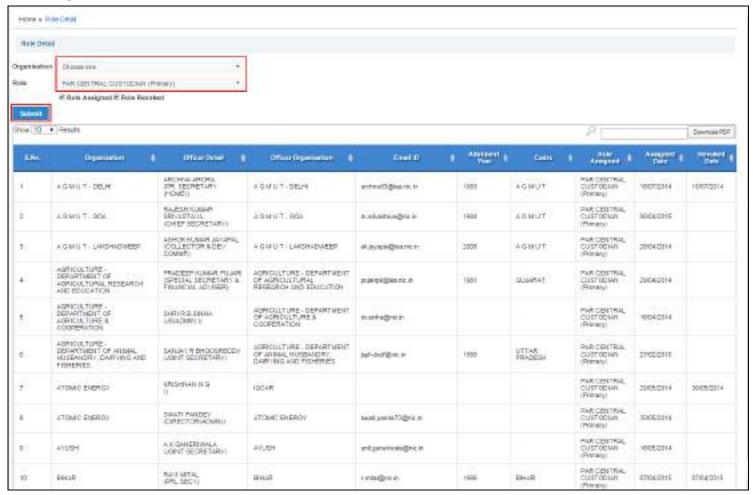


Fig.SPARROW.110



## **13.11** Migration

## 13.11.1 PAR Migration

Click the PAR Migration link under Migration, Search the user and select as shown in Fig.SPARROW.111



Fig.SPARROW.111

Click on New ( New ) button as shown in Fig.SPARROW.112

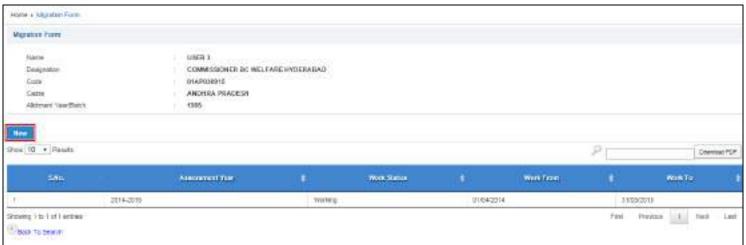


Fig.SPARROW.112

• As a result the page appears is shown in **Fig.SPARROW.113**, fill the form, U**pload** the pdf and click the **Save**(Save) button, shown in **Fig.SPARROW.113** 



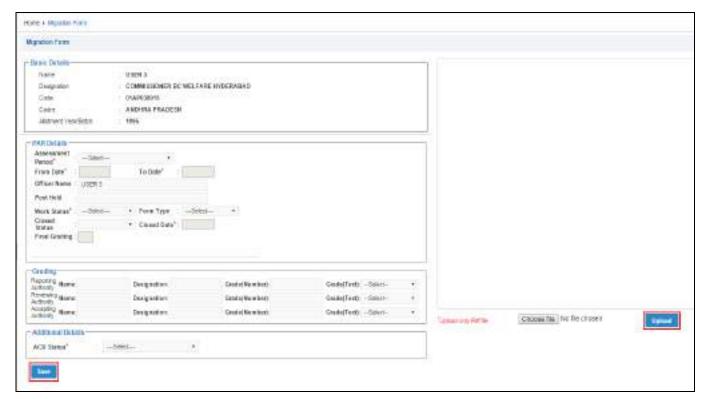


Fig.SPARROW.113

As a result message prompts PAR Migrated Successfully.

## 13.11.2 Grading (Manually Section uploaded)



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